

### Annual Report of the Lambeth Safeguarding Adult Board 2014 – 2015

#### This report tells you what Safeguarding Adults means.



It explains what the Care Act Law says about abuse and neglect.



It explains what help people can get if they are experiencing abuse and neglect and what professionals must do.



#### What does "Safeguarding Adults" mean?

The Care Act 2014 says professionals must respond to protect someone who is experiencing abuse or neglect.



This is called 'Safeguarding Adults'.

## Where can I find information about Safeguarding Adults in my community?



- ✓ Lambeth Council's website
- ✓ Information leaflets in the Lambeth Town Hall
- ✓ Hidden Voices within Healthwatch
- ✓ Action against Elder Abuse

#### What is abuse or neglect?

Abuse is hurting someone or treating them badly like hitting them or calling them names.

Some of the types of abuse are; physical, sexual, psychological, and financial.

Neglect is when someone who needs help is not being cared for properly by the people who are supposed to be looking after them.

Abuse is wrong and against the law.



#### Where can abuse or neglect occur?

Anywhere.

Such as at home, in hospital, in a care home, at work or in the street.

#### Who is an Adult at risk?

Anyone 18 years and older who needs care and support. They may be ill, frail or have a disability.

They can't protect themselves from harm.

#### What is Making Safeguarding Personal?



Professionals ask questions like:

What things would help you to feel safer?

What things are important to you?

What would you like NOT to happen?

Making Safeguarding Personal (MSP) is the way professionals work with someone who may be experiencing or who has already experienced abuse or neglect.

They ask the person what they want to see happen and who they would like to be involved.

If you are worried about yourself or somebody else

### **TELL US AND WE CAN HELP**

How do I report concerns about Abuse or Neglect?

In an emergency – always call the Police on: **999** 

If not an Emergency, then you call Adult Social Care: **0207 926 5555** 

Or Email: adultsocialcare@lambeth.gov.uk.

After 5pm or on weekends, you must call 'After Hours' on: **020 7926 1000** 



If you would prefer to speak to a different organisation, you can call:

RESPOND:

0808 808 0700

or

Action against Elder Abuse:

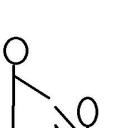
080 8808 8141

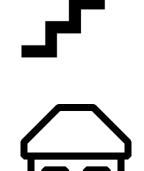
# What does Lambeth know about abuse & neglect in the community?

Over the past year.....

- The number of safeguarding adults concerns has increased
- Most concerns happen in people's own homes
- The most common issues are neglect, physical abuse and financial abuse

Everybody was offered help or given help to keep safe.







#### The Safeguarding Adults Partnership Board

#### Who are we and what do we do?

Lambeth's Safeguarding Adults Board is where different professionals meet to work closely together to protect all vulnerable people in Lambeth



#### What the Board did this year (2015):

- Asked all organisations to prioritise Safeguarding Adults from abuse and neglect
- Asked people who use services what is helpful for them
- Agreed how important information can be shared to help protect people experiencing abuse or neglect

#### What the Board will do next year (2016):

- Focus on getting positive experiences for people who have needed help for abuse or neglect
- Professionals to work together better
- More help for people who manage their own care, to manage the risks



Please contact us if you want a copy of the full report, more information about protecting adults at risk or would like to make a comment on this report.

Telephone 020 7926 7707