

Three-Year strategic plan 2017 to 2020

Statutory requirements

As well as its main objective the Care Act 2014 sets out the board's specific functions. One of these is that it must publish a strategic plan for each financial year that sets how it will meet its main objective and what the members will do to achieve these objectives.

In order to give clear direction the Lambeth Safeguarding Adults Board (LSAB) produced an overarching plan for the three years from 2017/18 to 2019/20 which focused on **three key priorities**:



Representation

- Making sure that people from all communities are able to access the protection of an adult safeguarding enquiry when they need it;
- Making sure that our Safeguarding Adults Board is representative of the communities it serves



Awareness (Promotion, Communication and Involvement)

- Making sure that the public and people working with those with care and support needs can recognise and act when there are concerns about the risk of abuse and neglect



Prevention

- Making sure that we are doing all we can to stop abuse and neglect happening
- Making sure that we do all we should when we respond to a risk of abuse and neglect to apply any lessons learned to prevent something similar happening again

Our three-year strategy gives a broad sweep of our plans to measure baselines, make improvement and then measure our impact.

Work completed in 2017/18

Our plans will be delivered through a work plan that is agreed each year and published alongside our overarching strategy. In 2017/18 our work plan focused on gathering information and identifying how we can improve; throughout the course of the year the LSAB has received reports which set baseline measurements for equalities data and safeguarding activity within key areas (such as private and family life), and which provide assurance on responses to adult safeguarding in Lambeth.

The LSAB has been successful in completing the individual pieces of work outlined in this plan, bar one piece of work relating to the findings of the LSAB Awareness survey, which sought to set out a baseline measurement of awareness in Lambeth and set out a proposal for improving awareness. This piece of work is underway and has been incorporated in to next year's plan to ensure its continuation.

Developing our work-plan for 2018/19

In 2018/19, we are now moving forward to try and make improvements based on the baseline data we gathered last year. The below work plan has been developed with this aim in mind, and incorporates feedback from Board Members and sub-group members.

Key areas identified over the course of 2017/18

- In January 2018, the LSAB received data on safeguarding concerns which related to domestic abuse and considered how the recording of these cases influences practitioners' responses to this area of work. Domestic abuse will continue to be a key area of focus in 2017/18, as part of continued efforts to improve the effectiveness of adult safeguarding enquiries in **reducing risk in private and family life**.
- Throughout 2017/18, the LSAB have been considering equalities data in relation to Section 42 work in Lambeth. Initial data has highlighted communities which appear to be underrepresented. This requires further exploration, alongside the results of the LSAB Awareness Survey, as part of our work on improving **representation** and **awareness**. In 2018/19, we will seek to develop a targeted plan which seeks to build relationships and raise awareness in underrepresented communities.

Themes identified by LSAB Members at the Development Day for 2018/19

At the Development Day held 27 February 2018, Board Members identified the following areas as areas which the LSAB should consider in our work over the course of 2018/19:

- Increased **communication and outreach** to the community, including:
 - Reaching out in to wider community (e.g. through social media) to those who may be less aware of adult safeguarding issues, and making the invisible visible.
 - Focus on **prevention** and consideration of how we keep people safe by understanding what vulnerabilities exist and acting to protect these people within communities.
- Improved multi-agency working and communication;
 - Embracing opportunity to think about a new model of safeguarding in a multi-agency, population based environment, enabling people in the community to assess and manage risk (as part of re.
 - Consideration of how to engage strategically with the voluntary and community sector (as part of our aims to **raise awareness** of abuse and neglect, **promote preventative measures** and **ensure effective responses to community based risks to people with care and support needs**).
- Utilising the data produced by the LSAB to inform an evidence based approach, pinpointing trends and targeting resources.

Areas identified by the Community Reference Group for targeted work

- As part of the communications plan for 2018/19, the Community Reference Group (CRG) has identified four key areas of focus; **domestic abuse**, **financial abuse**, the **mental capacity act**, and an event aimed at increasing awareness of adult safeguarding and risk management within the **voluntary and community sector** in Lambeth. These areas will be built in to an additional work plan for the CRG, and will also pick up on specific work relating to **increased service user involvement** and links with the voluntary and community sector.

Work plan for 2018/19

Theme	Area	Aim	2018/19	July 18	October 18	January 19	April 19
Representation	Individual	The Board has assurance that recognising and acting on adult safeguarding concerns happens for people with care and support needs in all communities in Lambeth.	Make improvements	Proposal on targeted work to improve representation for those identified as underrepresented (CRG)		Report to be presented to the Board to provide an update on safeguarding adults data against equalities data and whether there has been improvements (P&Q)	Board receives report from CRG detailing outcomes of work (CRG)
		Making Safeguarding Personal is applied in ways that take account of issues of diversity and difference	Make Improvements		Update the CRG on the work underway to increase engagement with service users (CRG)		
	Strategic	The Board membership better represents the population of Lambeth in terms of the protected characteristics	Make Improvements	The Chair to provide an update on equalities action plan (LSAB Chair)			

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Awareness (Promotion, communication and involvement)	Abuse and neglect in private or family life	People in Lambeth with care and support needs and their friends and family are aware of adult safeguarding enquiries, make use of them, and find them useful	Make improvements	LSAB to receive full report on findings from awareness survey and action plan to make improvements (CRG/P&Q)			LSAB to receive a full report on the outcomes of actions taken to improve awareness of adult safeguarding in Lambeth (CRG/P&Q)
	Abuse and neglect in communities	There are effective multi-agency responses to community based risks to people with care and support needs	Implement learning from the review of the Multi-Agency Safeguarding Hub		Updates on the learning and implementation to be included in the Crime and Community safety assurance report (P&Q)		
	Abuse and neglect within services for people with care and support needs	Those working with people with care and support needs know how to recognise and act on the risk of abuse or neglect, and they are doing so	Focus on criminal justice and housing services		LSAB to receive a report on the awareness of professionals within emergency services, probation services and crime and community safety on adult safeguarding, the awareness of how to recognise and act on the risk of abuse or neglect and assurance arrangements to ensure this is being done (P&Q Group)	LSAB to receive a report on the awareness of professionals within housing services on adult safeguarding, the awareness of how to recognise and act on the risk of abuse or neglect and assurance arrangements to ensure this is being done (P&Q Group)	

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Prevention	Abuse and neglect in private or family life	<p>The number of adult safeguarding concerns relating to abuse and neglect in private or family life reduces</p> <p>The effectiveness of adult safeguarding enquiries in reducing risks in private and family life improves</p>	Make improvements				LSAB to receive a report outlining proposals for improving effectiveness of responses to safeguarding enquiries in relation to private and family life (P&Q)
	Abuse and neglect in communities	<p>The number of adult safeguarding concerns relating to abuse and neglect in communities reduces</p> <p>The effectiveness of adult safeguarding enquiries in reducing community-based risks improves</p>	Make improvements		LSAB to receive a report outlining proposals for improving effectiveness of responses to safeguarding enquiries in relation to abuse and neglect in communities (P&Q)		
	Abuse and neglect within services for people with care and support needs	<p>The number of adult safeguarding concerns relating to risks within services for people with care and support needs</p> <p>The effectiveness of adult safeguarding enquiries in reducing risks within services for people with care and support needs</p>	Make improvements			LSAB to receive a report outlining proposals for improving effectiveness of responses to safeguarding enquiries in relation to abuse and neglect within services (P&Q)	