

LAMBETH SAFEGUARDING ADULTS BOARD



2017/18

Annual Report

www.lambethsab.org.uk

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FOREWORD FROM THE INDEPENDENT CHAIR

I am pleased to present the 2017/2018 Annual Report of the Lambeth Safeguarding Adults Board.

The Board is a partnership in its truest sense and the work undertaken this year reflects collaboration, cooperation and co-production by all the partners. Despite the pressures which all organisations in the public and community sectors face, everyone has pulled together to deliver safe and effective services in each constituent organisation as well as together in partnership. It has been an exciting year.

The Board has seen some changes in membership as people have left the borough and it is important that in this year, I thank those who have contributed significantly and have moved on.

First I would like to thank Helen Charlesworth-May, one of the Lambeth Council Corporate Directors, who contributed significantly and has ensured that the Council corporately delivers on its safeguarding responsibilities. Clement Guerin, the Head of Quality & Safeguarding Adults moved on, leaving a legacy of a structured approach to delivering safer services across organisations. Godfried Attafua, from South London & the Maudsley Mental Health Trust (SLaM) consistently supported the work of the Board and supported the development of safer mental health services. Paula Townsend, from Kings College Hospital ensured that collaborative working across the partnership improved significantly. Finally, I would like to thank Cllr Jackie Meldrum who handed over the reins in May 2018 to other councillor colleagues. Cllr Meldrum has been a strong advocate for the rights of citizens and we will continue her aim, in this current year, to improve how we can communicate better about safeguarding adults at risk with the wider general public. The service does go on and importantly, as we develop new working relationships with colleagues from the Council, SLaM and all NHS Providers, we are already benefitting from continuity and new developments arising from services developed by others.

An important development in 2017 has been delivery of the Safeguarding Adult Review (SAR) sub group of the Board which has demonstrated effective governance and delivery of Reviews which will conclude in this next year. At the end of the year, I handed over



chairing this group to DCI Teresa Foster (Lambeth Police). The sub-group continues to enable effective learning in a collaborative way with all partners.

The Performance and Quality Subgroup continues to be effective under the strong leadership of its Chair, Mala Karasu from Guys & St Thomas's NHS Trust. This is the 'engine room' of the Board and ensures that all partners have operational services which work together to safeguard and protect adults at risk

We have collaboratively delivered public events – the work of the Community Reference Group and Mental Capacity Act subgroup (working with GSTT) is engaging with citizens to improve understanding of the measures people can take to protect themselves.

All partners have completed an audit tool which can evidence effective leadership and delivery of safer services – this has shown a number of areas of good practice.

We continue to work closely with the Lambeth Safeguarding Children Board and as this Board changes its leadership in the forthcoming year, we can use the model developed in 17/18 which ensures effective cooperation across the services to improve the experience of people who use those services.

In the forthcoming year we will continue to expand on the three key areas of the Board's strategic plan which includes focusing on those minority groups who are under-presented in our safeguarding work, promoting less known areas of adult safeguarding and equipping people with the knowledge they need to protect themselves and others in the community from abuse.

I trust you will find this report useful.

A handwritten signature in black ink, appearing to read 'Mala Karasu'.

Independent Chair, Lambeth Safeguarding Adults Board

EXECUTIVE SUMMARY

The Lambeth Safeguarding Adults Board's (LSAB) main objective is to help and protect adults in Lambeth who;

- have care and support needs;
- are experiencing, or at risk of, abuse or neglect; and
- as a result of those care and support needs, are unable to protect themselves from either the risk of or the experience of abuse or neglect

The Annual Report for 2017/18 sets out the work of the LSAB and its partners over the last year in achieving this objective.

Over the course of 2017/18, the LSAB has made progress in a number of areas.

Awareness	Representation	Prevention
<ul style="list-style-type: none">• A successful <u>survey</u> measuring awareness of adult safeguarding Lambeth has given us a benchmark by which we can target future awareness raising initiatives.• Through regular reporting, we have continued to monitor professional awareness to ensure that those working with people with care and support needs know how to recognise the risk of abuse or neglect.	<ul style="list-style-type: none">• The LSAB undertook an analysis of equalities data within safeguarding activity in order to understand how different communities in Lambeth were being represented in adult safeguarding work.• The LSAB has identified what improvements can be made, to ensure under-represented groups are reached.	<ul style="list-style-type: none">• The LSAB delivered two public events which equipped Lambeth residents with knowledge around the Mental Capacity Act and protection against Financial Abuse.• The LSAB's Community Reference Group focused on improving residents' access to information/ advice with the view of empowering them to know how to get help and protect themselves from abuse/neglect.

The LSAB has celebrated a number of achievements in the past year, however there is still more to be done. Our goals for the next three years have been set out in our strategic plan for 2017 to 2020, and we have broken these down into targeted aims for the next financial year (2018/19).

WHAT IS SAFEGUARDING ADULTS?

Safeguarding adults means protecting an adult's right to live in safety, free from abuse and neglect. An adult at risk of abuse or neglect is someone who has care and support needs and is therefore unable to protect themselves from either the risk of, or the experience of, abuse or neglect.

Abuse can happen anywhere. It can take place in someone's home, in a hospital, in a community setting and in public.

Over the past few years, Lambeth has seen a steady increase in the number of safeguarding concerns raised. In response to this, Lambeth Adult Social Care has developed new approaches which ensure that referrals are dealt with using the correct pathways – this has led to a slight reduction in the number of referrals being logged as a safeguarding concern.

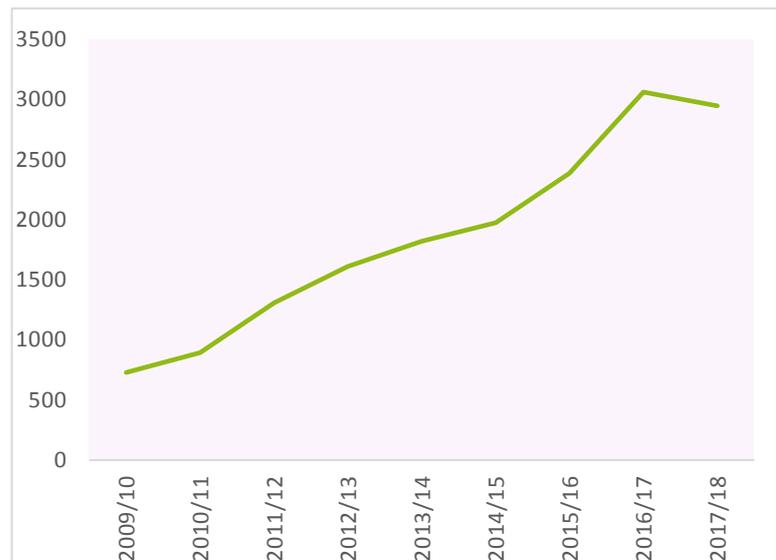


Figure 1; Total number of Safeguarding Concerns received in Lambeth by year

HOW DOES A SAFEGUARDING ADULTS ENQUIRY HELP?

People often get worried when they hear the words: "This is Safeguarding". It is important to know that a safeguarding enquiry is not something that is done *to* someone but rather undertaken *with* them. It is mostly about having conversations about the concern raised. Everyone then works together to help keep the person safe and well.

An enquiry can lead to different possible outcomes:

- It can often establish whether abuse or neglect has taken place and so steps can then be taken to protect the person from this harm
- It can help to resolve issues between family and friends because sometimes a concern is raised which is really about families needing additional support, which can then be provided
- It can investigate concerns about the quality of care and services and ensure standards of care are improved

EXAMPLES OF ADULT SAFEGUARDING IN LAMBETH

Albert's story

Albert, an 85 year old gentleman was living in his own property. The Police became aware of illegal activity taking place in the property including selling of drugs and prostitution. When the social worker met with Albert, he claimed he was being looked after by his friend – who had been living with him for some time. Police had concerns about this friend. Albert did not want anything done about his situation but did agree to have formal care workers visit him daily to assist him. This helped to ensure Albert was being cared for while the safeguarding enquiry process took time to gather information.

Albert was diagnosed with Dementia and so the social worker completed a Mental Capacity assessment and determined that he lacked capacity to make decisions about where he should live. The safeguarding enquiry process established that Albert had been subjected to physical and sexual abuse. Albert's care needs were increasing and so given this and the ongoing risk of him staying at home, he was moved into a residential care placement where he reports he is happy to be.

Joan's story

Joan is a 43 year lady diagnosed with Schizophrenia, uses alcohol regularly and has a learning disability. She was living independently in her own home and received mental health support from different services for a number of years. She also had a number of friends including John, who supported her regularly. John started taking a leading role in Joan's support and made it known that they were in a relationship. One of her friends spoke to the Mental Health nurse who visited Joan at home and told her that he had concerns about John. Joan told the nurse that she was very happy with her new relationship and she didn't want the nurse to do anything.

The safeguarding enquiry plan was to closely monitor this situation for a period of time. It soon became evident that John was verbally abusing her and Joan admitted, that he had taken over managing her money, made all appointments for her, decided who she would and would not see and insisted on being present for all professionals' visits. Joan's mental health started to deteriorate as a result of the stress and she eventually agreed that she did not want to remain in the relationship

With the support of the Police, an injunction was taken out against John meaning he had to leave her property and Joan was linked in with support to recover from the domestic abuse she had experienced.

HOW TO REPORT ADULT SAFEGUARDING CONCERNS

LAMBETH COUNCIL'S
REFERRAL POINT IS THE
INITIAL CONTACT SERVICE

Tel: 0207 926 5555

Email: adultsocialcare@lambeth.gcsx.gov.uk

LSAB Website: www.lambethsab.org.uk

If you would prefer to contact someone other than Lambeth council, there are charities which can offer advice and support:

- [Action on Elder Abuse](#) can be contacted via their Helpline on: 080 8808 8141 or by email at enquiries@elderabuse.org.uk
- [Respond](#) can be contacted via their Helpline on: 0808 808 0700 or by email at helpline@respond.org.uk

In an emergency – you should always call the police or emergency services on 999

You can also report any concerns of abuse or neglect of yourself or someone else to:

- Your GP or Nurse
- A health or social care staff member in any hospital
- A voluntary or community organisation that is helping you

WHAT HAPPENS AFTER A SAFEGUARDING CONCERN IS REPORTED?

A social worker or other professional, where possible who knows the adult well, will first try to talk with the person to understand the situation from their perspective and to ask what they might want help with. They might also talk to other people, such as family members (unless they are the cause of the safeguarding concern), staff, GPs, friends and possibly the police. The safeguarding process is centred on doing what the person agrees they would like to see happen next.

If the police say a crime has been committed, then they may investigate what has happened.

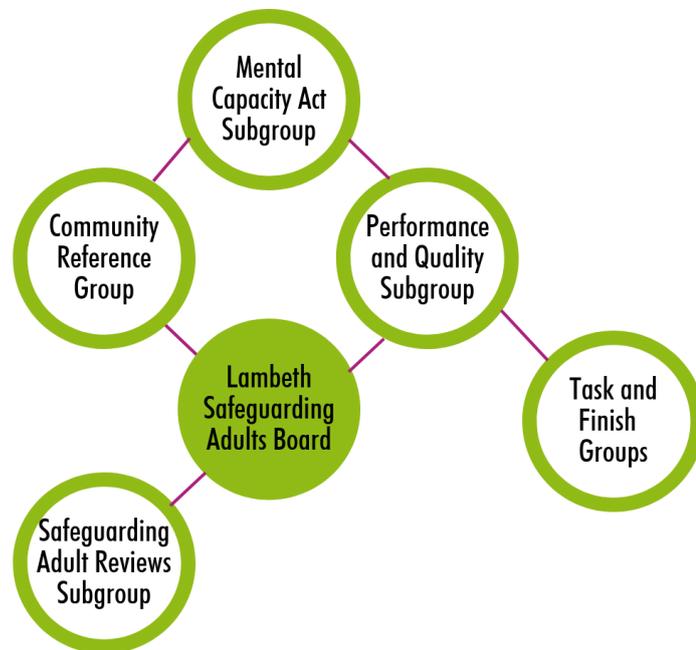
If there is concern about an adult at immediate risk of harm, actions will be taken very quickly to protect the adult at risk of abuse or neglect and anyone else who may also be at risk.

The process is a supportive one which can often involve working with those people thought to be causing harm with the view of achieving a good outcome for everyone.

THE BOARD AND ITS SUBGROUPS

The Lambeth Safeguarding Adults Board (LSAB) is a statutory board set up in accordance with the Care Act 2014. Its main objective is to assure itself that local safeguarding arrangements and partners act to help and protect adults in its area who have care and support needs, are experiencing or at risk of abuse or neglect, and as a result of their care and support needs are unable to protect themselves from abuse or neglect.

To help the LSAB achieve this objective, there are a number of focused subgroups. These groups work hard to raise awareness of tackling adult abuse in the wider community and to build assurance that adult safeguarding practice in Lambeth is of a good quality.



- Performance and Quality Group (P&Q) is responsible for managing the implementation of the work programme set by the LSAB. This subgroup is chaired by Mala Karasu (Head of Safeguarding Adults, Guy's and St Thomas' NHS Foundation Trust).
- Community Reference Group (CRG) is chaired by Catherine Pearson (Chief Executive - Healthwatch Lambeth) and is the link between the Board and the community.
- The Mental Capacity Act (MCA) subgroup is responsible for overseeing the awareness, promotion and application of the Mental Capacity Act (2005) in Lambeth, and is chaired by David Rowley (Safeguarding Lead Nurse - Lambeth CCG).
- The Safeguarding Adults Review Subgroup (SARSG) was established in 2017/18 in order ensure that the LSAB can deliver on its statutory duties under Section 44 of the Care Act 2014 to carry out a [Safeguarding Adults Review](#). The group is made up of key statutory partners and was chaired by Siân Walker last year. In 2018/19, DCI Teresa Foster (Metropolitan Police Service) will take over this role.

BOARD MEMBERSHIP

The Board is made up of senior members from a range of organisations and has an Independent Chair.

Full Board Members during 2017/18 were:

Name	Title	Organisation
Adela Kacsprzak	Assistant Chief Officer	National Probation Service
Aisling Duffy	Chief Executive	Certitude
Catherine Pearson	Chief Executive	Healthwatch Lambeth
Cllr Jackie Meldrum	Cabinet Member for Social Care	LB Lambeth
Cllr Jim Dickson	Cabinet Member for Health and Wellbeing	LB Lambeth
Fiona Connolly	Director, Adult Social Care	LB Lambeth
Godfried Attafua	Service Director	South London and Maudsley, NHS Foundation Trust
Graham Gardiner	Chief Executive	Age UK, Lambeth
Helen Charlesworth-May	Strategic Director, Adults and Health	LB Lambeth
Kevin Marshall-Clarke	Head of Safety and Residence	HMP Brixton
Mark Stancer	Director, Children's Social Care	LB Lambeth
Moira McGrath	Director Integrated Commissioning (Older Adults) / CCG Safeguarding Lead	LB Lambeth and Lambeth CCG
Norman Perry/Alan Brand	Borough Commander/Station Commander	London Fire Brigade
Paula Townsend/Jo Haworth	Deputy Chief Nurse	Kings College Hospital, NHS Foundation Trust
Philip Powell	Stakeholder Engagement Manager	London Ambulance Service
Rachel Sharpe	Director, Strategic Programmes/Housing	LB Lambeth
Raj Mistry	Director, Environment	LB Lambeth
Ruth Hutt	Director of Public Health	LB Lambeth
Sarah Wilding	Director of Nursing	Guys and St Thomas' Hospital, NHS Foundation Trust (GSTT)
Sean Oxley	Detective Superintendent	Lambeth Metropolitan Police
Siân Walker	Independent Chair	

Advisory Board Members were:

Name	Title	Organisation
Clement Guerin/Richard Outram	Head of Quality and Safeguarding Adults	LB Lambeth
Mala Karasu	Head of Safeguarding Adults	GSTT
Barbara Joyce	Welfare Specialist	Office of Public Guardian
Janna Kay	Quality and Safeguarding Adults manager	LB Lambeth

WHAT DOES THE DATA TELL US?



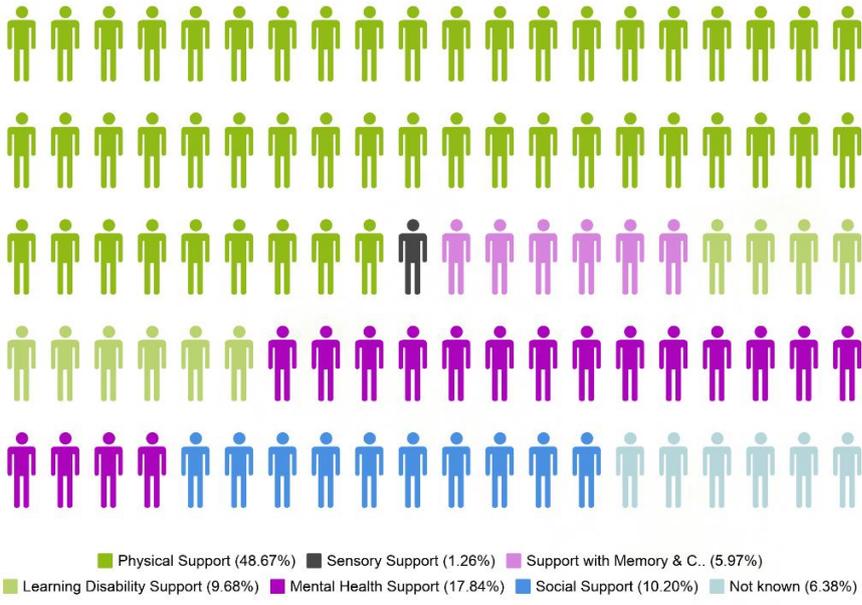
Safeguarding activity throughout 2017/18 was generally reflective of the wider Lambeth population and the adult social care population. However, 3/5 people in Lambeth describe their ethnicity as other than White British and so we want to explore this area further. (See page 19)



The majority of safeguarding concerns received in 2017/18 related to individuals aged 60 or over. Whilst the wider Lambeth population has a young working demographic, the adult social care population is largely made up of this same age group.



The majority of safeguarding concerns received in 2017/18 related to females. This is in line with the national average.



The number of safeguarding concerns relating to individuals whose primary support need related to mental health is lower than we would expect, as estimates suggest there are nearly twice as many individuals aged 18 to 64 with a common mental disorder than with a physical disability. Exploring this issue will be part of the Board’s work-plan in 2018/19.

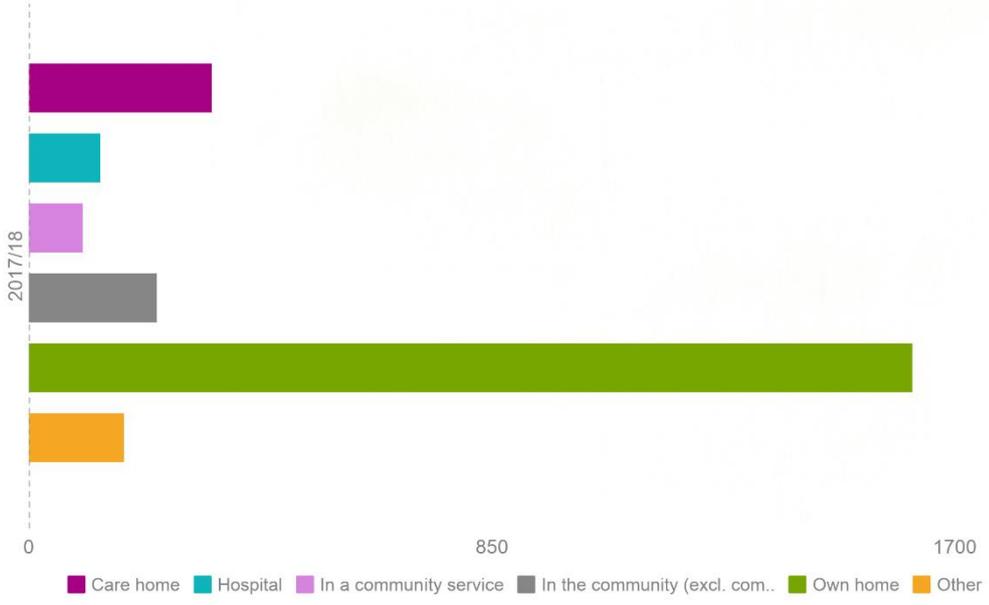


Figure 2; Number of safeguarding concerns received in 2017/18, broken down by location of abuse

Most cases of abuse or neglect took place within the person’s own home. This is because these numbers capture domestic abuse as well as concerns related to domiciliary or health care services provided within people’s own homes. This is consistent with previous years and the national picture.

The LSAB’s Strategic Plan for 2018/19 includes plans to tackle abuse in people’s own homes by raising awareness of how to raise concerns and supporting people in Lambeth with care and support needs, and their friends and family, to protect themselves and others from abuse.

DELIVERING OUR STRATEGIC PLAN

Our [Strategic Plan for 2017/18](#) sets out to obtain a clearer picture of awareness levels and understanding of adult abuse issues in Lambeth. We did this by analysing the data available to us, gathering information from professionals and by asking Lambeth residents.

OUR ACHIEVEMENTS



We delivered [community events](#) via the Community Reference Group which looked at promoting Lasting Power of Attorney and Advance Decisions, and raising awareness of financial abuse.

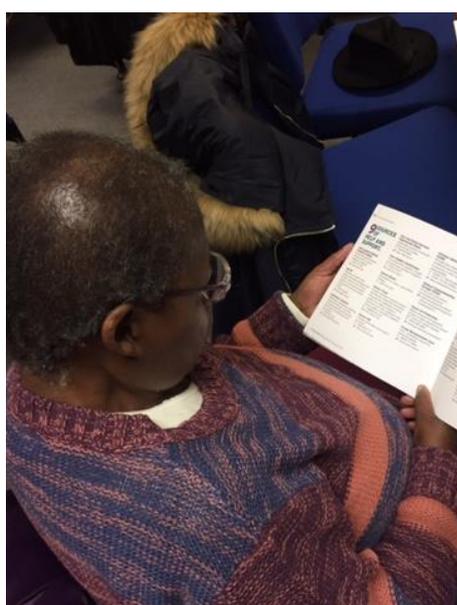
We carried out a survey to gather and measure people's awareness of Adult Safeguarding in Lambeth. This enabled us to identify areas where we need to focus on to promote the importance of protecting adults at risk within all the different communities of Lambeth.

We led multi-agency training on Modern Slavery, with attendance from Lambeth Metropolitan Police, London Ambulance Service, Lambeth Trading Standards, Lambeth Adults Social Care, South London and Maudsley NHS Foundation Trust and other health professionals.

We began the process of understanding and monitoring equalities data in relation to adult safeguarding activity in Lambeth. The Board will continue to work on this area to ensure that we have assurance that recognising and acting on adult safeguarding concerns happens for people with care and support needs in all communities in Lambeth.

We established a 'Thresholds' Task and Finish Group to look at how different professionals determine and respond to safeguarding adults concerns in Lambeth with the view of having a standardised risk analysis tool that all professionals can use.

We gathered assurance from partners using the ADASS Safeguarding Adults at Risk audit tool, which highlighted many areas of good practice across different organisations. The Board will continue to use this tool to monitor areas requiring improvement.



Board Members have also been working hard to improve adult safeguarding practices in Lambeth.

MEMBER ACHIEVEMENTS

Lambeth CCG has been working with GP practices to improve understanding of Adult Safeguarding, and a lead GP for safeguarding has been recruited. Lambeth CCG has also undertaken a lot of work with the 'Deprivation of Liberty Safeguards' (DoLS) Service and has shown a proactive approach to adult safeguarding through engaging with partners.



Lambeth Adult Social Care continue to deliver adult safeguarding training and good practice forums over the course of 2017/18, in addition to developing a number of guidance documents which include focus on self-neglect/hoarding, Domestic Abuse and Arranging Safe Transport for Service users.



Lambeth Borough Police continue to work alongside the Multi-Agency Safeguarding Hub (MASH) to improve information sharing and partnership working. Daily Intelligence Briefings were also introduced in 2017, which allow for all partners to meet and review the last 24 hours of persons coming to notice and to share any real time high risk vulnerabilities. This has removed the delay in sharing through different IT systems, with very positive feedback regarding information sharing.



HMP Brixton has strengthened their relationship with the LSAB and its partners, and has achieved a significant establishment wide training programme including, Violence reduction and Suicide and Self-harm awareness; the latter of which is currently 210% above the target set by the national prison service. Both staff and prisoners in the quarterly surveys, forums and focus groups report feeling safer, being better protected from harm, and say that the prison continues to move in the right direction.



The **London Ambulance Service (LAS)** has demonstrated its openness to learning from allegations against staff and missed referrals following work undertaken by the safeguarding team. The LAS has also introduced a Domestic Abuse pathway and a Hoarding pathway, as highlighted in the LAS's Safeguarding Annual Report



Following the tragic events at Grenfell Tower, the **London Fire Brigade** have worked with **Lambeth's Adult Multi-Agency Safeguarding Hub** and **Lambeth Housing** to carry out fire risk assessments on housing blocks in Lambeth and work to build a better understanding of the



social care needs for people living in those blocks. The London Fire Brigade has also worked to build connections with Lambeth Adult Social Care in order to promote the free Fire Home Safety Visits which are available to all residents in Lambeth.

Guys and St Thomas' Hospital has continued to hold adult safeguarding as a key priority for the Trust and have a dedicated team to support adults at risk within the Trust. Over the course of 2017/18, the Trust has continued the development of the well-established training programme for all groups of staff where a blended approach to delivery is offered, including innovative training on domestic abuse within family settings. The Trust has also made progress in developing a safeguarding adults Link Practitioner programme which is aimed at developing local experts in safeguarding and the Mental Capacity Act.



Age UK Lambeth has commissioned Level 3 adult safeguarding training for all their front facing staff who work directly with vulnerable older people to ensure they have a more in depth understanding and increased knowledge. Age UK Lambeth has also opened up this training opportunity to their colleagues in the Independent Living and Care Partnership.



LB Lambeth Housing department has continued to build on the increased awareness of adult safeguarding issues amongst housing staff, and all housing staff undergo regular training so that they are clear on processes and procedures on reporting within their organisations



Arrangements have now been put in place to ensure that all new councillors elected to **Lambeth Council** have safeguarding training from May 2018. In addition, staff within the council's customer service centre have all completed level 1 e-learning training on safeguarding adults.

South London and Maudsley NHS Foundation Trust has undertaken significant work over the past year in incorporating safeguarding templates (both adults & children) into its unique electronic clinical records systems. All patient records are electronic in this organisation. The safeguarding adult's templates are Care Act and MSP Agenda compliant and cover the 4 stages of a Section 42 Enquiry process. The templates and electronic record system can be accessed and used by aligned AMH Adult Social Care partners, thus ensuring integrated practice and oversight on safeguarding work. Their relationship with the Multi-Agency Safeguarding Hub has also created increased awareness and understanding amongst staff.



Kings College Hospital NHS Foundation Trust now has an established adult safeguarding team with experienced Adult Safeguarding Practitioners from a range of backgrounds including Mental Health, Learning Disabilities and General Nursing. The Service has embraced change and has been proactively seeking ways to enhance the Service and enjoys support from Consultant MCA Leads and a Consultant Safeguarding Adult Lead within the Emergency Department. The service enjoys full support from the Senior Management Team at Kings as evidenced by the attendance at the quarterly Safeguarding Adults Committee, recently described by our CCG colleagues as 'exemplary' and providing the 'correct level of safeguarding assurance'. The Service has actively sought to build relationships with partners in order to improve joint working and sharing of information which will ultimately benefit frontline staff whom we support, and in turn the adult at risk.



Healthwatch Lambeth is a key statutory partner of the Lambeth Safeguarding Adults Board and our Chief Executive Officer is the Board's deputy Chair. We play a key role in talking to service users and their relatives and carers in order to understand their experiences. We have continued to support the work of the Community Reference Group by providing funding support and resources for key events throughout the year focused on raising awareness of adult safeguarding.



The **National Probation Service (NPS)** is committed to reducing re-offending and protecting the public. In May 2017, we updated our practice guidance to support staff working with offenders in the community who pose a risk of harm to known adults at risk, who may pose a risk to adults in general or who may be at risk themselves. A central theme of this guidance is a commitment to ensuring an individual's well-being is promoted with due regard for their views, wishes, feelings and beliefs. Lambeth NPS has continued to play an active role in the Multi- Agency Safeguarding Hub (MASH) and the Multi- Agency Risk Assessment Conference (MARAC) for high risk victims of Domestic Abuse. Adult Safeguarding concerns regarding violent and sexual offenders have also been addressed at the Multi Agency Public Protection Meetings (MAPPA) co-chaired by Police and Probation. A key priority during the last 12 months has been the roll out of mandatory adult safeguarding training for all grades of staff and regular attendance at our quarterly forums in NPS London Division on Adult Safeguarding, Domestic Abuse, Suicide Prevention and Serious Group Offending (gangs) to ensure learning and best practice is shared.



HIGHLIGHTS FROM 2017/18



The Community Reference Group held two community events in 2017/18.

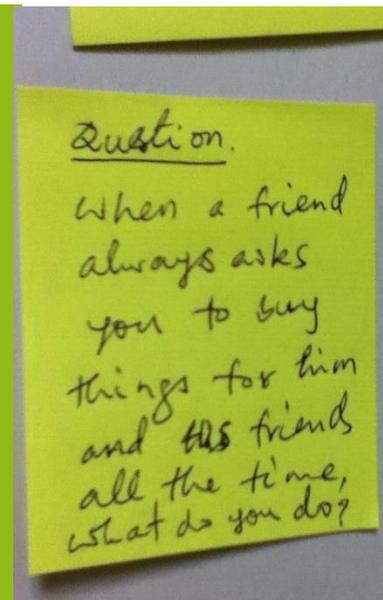
The first, held in April 2017, aimed to give Lambeth residents the opportunity to find out more about Advance Decisions and hear from legal experts about how to set up a Lasting Power of Attorney. The event was well attended and all attendees left saying they were more likely to draw up an advance decision.

"Although I thought about making my wishes known I never did anything. After today's event, I am going to act"

The second event organised by the Community Reference Group took place in December 2017.

This event aimed to give people a better understanding of how to protect themselves and others from financial abuse. Attendees were given access to information from a number of different sources and given the opportunity to take part in a more interactive session.

"A friendly unbiased approach & frank discussions on various topics. Very informative - approach came from various angles; videos, workshop interaction and question & answer scenarios. Very good leaflets to take home too."



As noted above, a comprehensive survey was conducted between November 2017 and February 2018 and was completed by Lambeth residents, Service Users, people working in Lambeth and Health and Social Care Professionals.

People were given the opportunity to complete the survey electronically or via a paper survey which was then submitted. Over 300 people completed the survey and the results provided a very useful and accurate picture of different people's level of understanding of the types of abuse and how to respond to it. This will directly inform the future work of the Lambeth Safeguarding Adults Board.

SAFEGUARDING ADULT REVIEWS

When someone with care and support needs experiences serious neglect or abuse, and/or dies, and there is a concern about the way multi-agencies have worked together - local Safeguarding Adults Boards now have a statutory duty to carry out a "Safeguarding Adults Review" (SAR) ([Section 44 of the Care Act 2014](#)).

In 2017/18, the Lambeth Safeguarding Adults Board (LSAB) established a subgroup to ensure that the LSAB can deliver on these statutory duties.

Part of the group's role is to consider all the cases in Lambeth which have been recommended for a SAR. In 2017/18 we reviewed 28 cases which had been flagged as potentially meeting the threshold for a Safeguarding Adults Review. Though not all cases met this threshold, this exercise allowed the group to seek assurance from partners.

As part of this review, the group identified a case they considered should be taken forward (SAR E). This is currently underway and the group will continue to monitor the progress of this SAR. Once the review is completed, recommendations will be made and group will be responsible for ensuring that any identified learning is shared with partner agencies and that the recommendations are taken forward. The group will determine whether the SAR should be published for wider public learning.

In 2018/19, the group will continue to meet quarterly to review the cases that are put forward for consideration for a SAR.

Who is represented at the Safeguarding Adults Review Subgroup?

The SAR Subgroup is made up of key partners in Lambeth including Lambeth Adult Social Care, London Fire Brigade, Guys and St Thomas' NHS Foundation Trust, Lambeth Borough Police, Lambeth CCG and South London and Maudsley NHS Foundation Trust.

In the last year the group has been chaired by Siân Walker, the independent chair of the LSAB. In 2018/19, DCI Teresa Foster from Lambeth police will take over the chairing of the group.

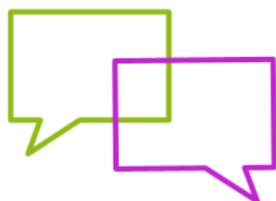
OUR GOALS FOR 2018/19

In order to give clear direction the Lambeth Safeguarding Adults Board (LSAB) produced an overarching plan for the three years from 2017/18 to 2019/20 which focuses on three key priorities:



REPRESENTATION

We want to make sure that people from all communities are able to access support and protection if they are experiencing or at risk of experiencing abuse or neglect. In 2018/19 we aim to increase representation of community groups at our subgroups and to ensure that those groups underrepresented in our data are given a voice to help us improve their experience of safeguarding



AWARENESS

We want to make sure that Lambeth residents, especially those vulnerable to abuse and neglect, know how to report their concerns and get support when they need it, and that professionals are able to respond to abuse and neglect appropriately. Following from our awareness survey, we have developed an action plan to make information more visible and improve our communication.



PREVENTION

We want to ensure that we are doing all we can to stop abuse and neglect happening and empower people to protect themselves. In the next year we hope to continue in our efforts to promote adult safeguarding and equip people with the knowledge they need to protect themselves and others in the community from abuse.

These priorities will continue to guide our focus throughout 2018/19, as we build on the work already done. Our full work plan outlining the targeted work we aim to undertake can be found on the [LSAB Website](#).