



Lambeth Safeguarding Adults Board.

2023-24 targeted work-plan

Statutory objective

The Care Act 2014 sets out that the overarching objective of a Safeguarding Adults Board (SAB) is to assure itself that local safeguarding arrangements and partners act to help and protect adults in its area who:

- Have needs for care and support (whether or not the local authority is meeting any of those needs); and
- Are experiencing, or at risk of, abuse or neglect; and
- As a result of those care and support needs are unable to protect themselves from either the risk of, or the experience of abuse or neglect.

Statutory requirements

As well as its main objective the Care Act 2014 sets out the Board's specific functions. One of these is that it **must publish a strategic plan for each financial year** that sets how it will meet its main objectives and what the members will do to achieve these objectives. The plan must be developed with local community involvement, and the Board must consult the Local Healthwatch organisation.

In order to give clear direction for the medium term, Lambeth Safeguarding Adults Board has produced an **overarching plan for the three years from 2023 to 2026**. At the start of each financial year, a **targeted action plan will be drawn up** which sets out in more detail how it will meet the objectives of the three-year plan over the next twelve months.

Statutory guidance requirements

The Care and Support Statutory Guidance gives more detail about how SABs should meet the requirements of the Care Act 2014. Lambeth SAB's Adult Safeguarding Policy says it will address these requirements:

- develop preventative strategies that aim to reduce instances of abuse and neglect in its area
- develop strategies to deal with the impact of issues of race, ethnicity, religion, gender and gender orientation, sexual orientation, age, disadvantage and disability on abuse and neglect
- Promote multi-agency training and consider any specialist training that may be required. Consider any scope to jointly commission some training with other partnerships, such as the Community Safety Partnership

How this strategy was developed

This strategy was developed by all Safeguarding Adults Board Partners in consultation with members of the Board's subgroups. In particular, the strategy has captured the feedback from service users and residents of Lambeth so that this embedded in all the priorities for future work of the board.

The LSAB strategy has sought to align itself with the Lambeth Together Strategy and wherever possible, to support and compliment the work being done across all the other partnerships within Lambeth. It has therefore been developed by considering key strategic challenges being faced locally and nationally as well as safeguarding adult specific data and trends.

The strategy sets out how we intend to achieve each of the three key priorities and will be the Board's blueprint for the next three years. It follows on from a previous three-year strategic plan which concluded in March 2023. Some areas of work identified during the progression of this three-year plan have been incorporated into our new plan to ensure continued focus and development in these key areas.

The strategic plan will ensure everyone - Board members, all professionals and the public are clear about what we want to do and how we can work together to make it happen. While the strategy gives a broad sweep, it will be delivered through a more targeted one-year work plan.

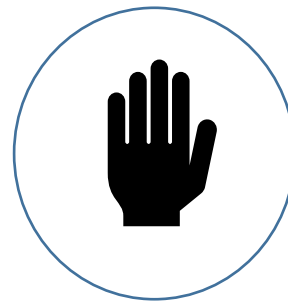
Our key priorities for 2023 to 2026



Communication



Partnership



EDI

How the strategy will be delivered

A new work-plan will be developed each year, where Board Members will agree on exactly what they need to do to achieve each of the agreed strategic priorities.

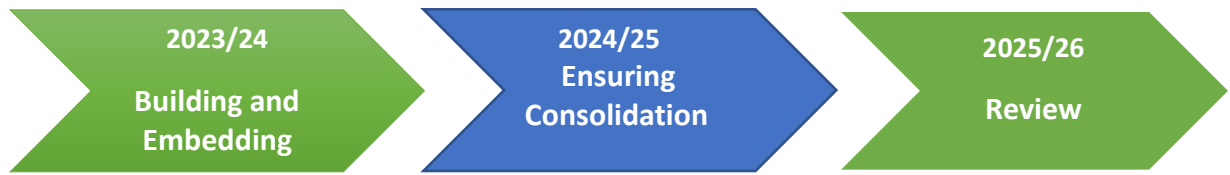
Our targeted aims for 2023-26 will be complemented by a more detailed action plan which will be monitored regularly by the Board and its subgroups. This will also consider our responses to specific and thematic issues, such as modern slavery, domestic abuse, self-neglect, financial abuse and adult safeguarding.


The subgroups of the Board are pivotal in supporting the LSAB to achieve its objectives and continue to deliver on campaigns and develop tools to support professionals and residents in understanding and responding to adult safeguarding concerns. Each subgroup has their own set of priorities and specific targets which complement the overarching priorities of the Board.

At the end of each year, the LSAB will publish an annual report highlighting the Board's achievements and outline how the work plan has been delivered.


Our Annual Report, like everything we do, is absolutely a Partnership effort. Each of our partners steps up to showcase learning, insight, activity and reflections from their organisation's perspective. This is a critical part of our culture as an SAB. As we have gained in maturity as a Board, so too have we gained in shared partnership accountabilities and responsibility - moving from a set up phase where the Local Authority kindly acted as an action and delivery secretariat, to a place now where

each partner takes responsibility for proactive reporting, ideas for sharing learning and topical issues, and of course together shouldering the accountabilities of moving safeguarding practice forward in response to Lambeth's diverse community need.




<i>Our priorities</i>	<i>Targeted actions for 2023-24</i>	<i>Measures</i>
<p>Communication</p> 	<p>1. To strengthen our communication with colleagues internal and external to the organisation around safeguarding ensuring they know what we do and why?</p> <ul style="list-style-type: none"> ➤ Improving how we communicate with each other and learn from our service users around safeguarding issues across all levels of depts. ➤ Improving the complex pathways escalation routes between partner agencies ➤ IT systems communication to be improved and developed to encourage joint working across the different Boards. ➤ Ensuring, we are fully accessible to all Lambeth communities. 	<ul style="list-style-type: none"> ➤ Partnership access to the Lambeth Safeguarding Adults Board Website /Resources. ➤ Developing tools for service user feedback as a major project. ➤ Evidencing communication through clear goals and standards. ➤ Enhancing accessible communication about safeguarding with residents we serve in Lambeth. ➤ To ensure partners cascade our key messages and learning to frontline workers and carers. ➤ Quarterly newsletter for the LSAB to showcase what the Board has achieved and the key themes. ➤ To share feedback on interagency referrals across all partners agencies. ➤ To promote in person discussion and support between service users and partners around safeguarding. ➤ Raising awareness of SAB web page for the community resources.
	<p>2. Escalation pathways and understanding each other's roles and responsibilities</p> <ul style="list-style-type: none"> ➤ Increased visibility to all levels ➤ Pathways in both direction (e.g., in and out of police) 	<ul style="list-style-type: none"> ➤ To share up to date organisational structure and responsibilities to ensure communication with the right people. ➤ To increase case discussion and presentation of case studies at the Board from all organisations. ➤ Evidencing practice change amongst our partners.

	<p>3. ICT systems – taking advantage of digital connectivity- shared information?</p> <ul style="list-style-type: none">➤ Information sharing and pushing at the boundaries at integrated approaches.➤ Sharing information that is positive and share across boroughs and encourage each other preventing duplication of work.➤	<ul style="list-style-type: none">➤ To understand new ICT systems within Health and Social Care and how this will improve integration.➤ Training, access, and promotion around London care record amongst all agencies.

<i>Our priorities</i>	<i>Targeted actions for 2023-24</i>	<i>Measures</i>
<p>Partnership</p> 	<p>4. How do we measure outcomes and learning from SARs? How do we ensure these have been embedded as a partnership?</p> <p>How do we ensure we provide a good clear partnership around young people at risk in the borough?</p> <ul style="list-style-type: none"> ➤ In what ways do we monitor and get feedback on continuous improvement? ➤ Adding into education learning – impact in attending locally – inter-collegiate ➤ Adopting an agile approach to implementing learning from regional and national SARs. <hr/> <p>SARs-</p> <ul style="list-style-type: none"> ➤ understanding what other boards are doing locally – are we overlapping? ➤ Are we learning from SARs nationally? 	<ul style="list-style-type: none"> ➤ All partners to demonstrate how they disseminate this learning to the frontline. ➤ To develop 2 & 7-min briefs for all SARs and learning. ➤ To reflect on good practice from each organisation on how they share learning from SARs. ➤ To ensure within level 3 safeguarding training that we incorporate a section on learning from SARs. ➤ To consider how we feedback outcomes from SARs to other risk panels and Boards. ➤ To consider learning from other types of homicide or serious harm reviews. <hr/> <ul style="list-style-type: none"> ➤ Can we work more strongly as a partnership to identify shared learning from these reviews- consider development of a Task and Finish Group. ➤ To reflect the consistency of our approach, to reviews to measure outcomes and learning and how can we share this with a wider audience. ➤ Sharing learning from SARs

	<p><u>Preventative</u></p> <p>5. How do we monitor the use of the complex case pathway?</p> <ul style="list-style-type: none"> ➤ Provider concerns – preventative and stopping hitting Safeguarding. ➤ Are we recording preventative work? ➤ What difference does that make? 	<ul style="list-style-type: none"> ➤ Reviewing complex pathway cases within 3 to 6 months to review and audit the outcomes and whether this is reducing risk. ➤ To consider the ways how all partners are proactive to our preventative approach.
	<ul style="list-style-type: none"> ➤ Partnering with community safety, MAVE, ICB and the Children’s board. ➤ Working with other boards to build relationships and knowledge. <p>-</p> <p>-</p>	<ul style="list-style-type: none"> ➤ Expand how we work with other boards (CSC/ Community safety) ➤ Expand links with other SABs in Southeast London.

Our priorities	Targeted actions for 2023-24	Measures	Lead organisation(s) or subgroup(s)	
EDI 	<p>Data</p> <p>6. How do we encourage our staff to be more engaged in collecting data about our service users?</p> <p>How do we as a partnership take action on the data we have and how we use and share it?</p> <ul style="list-style-type: none"> ➤ Is the goal to improve data or is a goal to make it accessible to different cultures? ➤ Maybe practitioners don't want to have that direct conversation about someone's sexuality. 	<ul style="list-style-type: none"> ➤ Sharing data on demographics. ➤ Encouraging conversations about Sexuality, Gender and service user backgrounds. ➤ To resource training around difficult conversations and the barriers to this. 	All	
	<p>Sexuality</p> <p>7. To build engagement with the LGBTQ+ community and do we have representation in CEG or providers?</p> <ul style="list-style-type: none"> ➤ Liaising with LGBTQ+ agencies to find a way forward to support the community in safeguarding and ASC/Health. ➤ Understanding the political and social implications as partnerships – hate crime/ social media and legal impact (Gender recognition) 	<ul style="list-style-type: none"> ➤ All partners to consider increased training around understanding Gender and working with Trans-Gender service users. ➤ Focussed sessions on the lived experience of LGBTQ+ service users. ➤ To engage with commissioning partners regarding what services are available to support the LGBTQ+ 		

	<ul style="list-style-type: none"> ➤ Understanding different forms of gender & sexuality. ➤ Transitional safeguarding and sexuality 	<p>community and those who have gone through the safeguarding process.</p> <ul style="list-style-type: none"> ➤ To expand membership of the CEG to include members from the LGBTQ+ Community 		
	<p><u>Cultural curiosity</u></p> <p><i>8. What would an EDI toolkit look like? Who would need to be involved? What is already out there?</i></p> <ul style="list-style-type: none"> ➤ Are we already being culturally curious? Is there a way to measure how we are doing already e.g. Audit/ data ➤ Training and support- external input around EDI and actual practical tools around making safeguarding personal. ➤ Practitioners helping families to understand S.42 – need for families to understand what is safeguarding and not overstepping – how do we support individuals? ➤ Do they understand the law? Is this confusing for individuals. 	<ul style="list-style-type: none"> ➤ All partners to share how they are gathering Data on service users under safeguarding. ➤ Build cultural curiosity and maturity in delivery and practice. ➤ Creating a new data appetite building on previous data sets. ➤ To expand the use of Power BI and expand on the idea of heat maps showing areas of concern. 		
	<p><u>9. Accessibility</u> – Ensuring people can read, hear, and understand what is shared?</p>	<ul style="list-style-type: none"> ➤ To develop a 1-page information leaflet on what is Safeguarding. 		

	<ul style="list-style-type: none"> ➤ Accessibility and people's understanding of safeguarding. ➤ Confidence from practitioners to explain what safeguarding means. Leaving with one page leaflet around safeguarding to reflect. ➤ We would like to see equitable service in the sense that everybody should have what everybody should have and given all the access they need. ➤ How do we access Interpreter services across the partnership including BSL 	<ul style="list-style-type: none"> ➤ Review the LSAB Leaflets and promotional material to ensure they are up to date. ➤ Visual social story for people with cognitive disabilities. ➤ Audio options to be made available on You Tube Videos. 		
	<p><u>10 Lived experiences –</u></p> <ul style="list-style-type: none"> ➤ Supporting our diverse communities i.e. diverse backgrounds under represented within safeguarding? ➤ What does good look like for the LGBTQ+ community? ➤ We need more exposure, more stories, more immersion into some of the different communities that we're working closely with. ➤ Showing empathy and holding the professional line and bringing a professional perspective to that client group ➤ Thinking about that service user experience and making sure that feeds into anything that we that we do when we're thinking about inclusion. 	<ul style="list-style-type: none"> ➤ Showcase real safeguarding cases to be brought to the LSAB for reflection. ➤ Feedback from communities that are underrepresented within the Partnership. 		

	<ul style="list-style-type: none">➤ We need to communicate to families in a language they understand, why we are involved with their families and the legislation and frameworks of the law that we work under			