



Adult Safeguarding Training and Support – LSAB

Safeguarding adults in Lambeth

Safeguarding adults is about supporting people with care and support needs to stay safe, live free from abuse and neglect, and achieve outcomes that matter to them. It includes preventing harm before it occurs, recognising concerns early, and taking action when needed, while working with people in a way that respects their wishes.

Under the Care Act 2014, safeguarding adults is a shared responsibility across organisations, and everyone has a role to play in recognising concerns and taking action. This includes the duty to make enquiries where there is reason to believe that an adult with care and support needs may be experiencing, or is at risk of, abuse or neglect (Section 42 duty). This applies across services including health, social care, housing and the voluntary and community sector.

The Lambeth Safeguarding Adults Board (LSAB) brings together organisations across the borough to lead and support safeguarding work. Its role is to improve how agencies work together, raise awareness, and make sure that adults at risk are protected as effectively as possible.

Training and learning from LSAB

LSAB offers a range of learning and development opportunities to help staff, volunteers and organisations feel more confident and capable in their safeguarding roles:

- Introductory safeguarding training videos covering key topics such as types of abuse, recognising concerns, and what action to take
- Online learning resources and guidance to support everyday practice
- Learning and improvement through Safeguarding Adults Reviews
- Information and guidance on the Mental Capacity Act and Deprivation of Liberty Safeguards
- A borough-wide programme of awareness sessions, events and learning opportunities linked to national campaigns, including National Safeguarding Adults Week and Mental Capacity Act Practice Week, coordinated by LSAB and open to all partners, including voluntary and community sector organisations, to strengthen safeguarding awareness and practice across Lambeth

Access LSAB training, videos and resources:

<https://www.lambethsab.org.uk/training>

These resources are designed to be easy to access, practical and relevant for a wide range of roles, whether you work directly with adults, manage services, or support people in community settings.

LSAB introductory safeguarding training videos

LSAB provides a set of short, easy-to-follow training videos to help build knowledge and confidence. These are suitable for people new to safeguarding as well as those who want a refresher.

The videos cover:

- What is safeguarding? – the basics and why it matters
- Types of abuse – different ways people can be harmed or neglected
- Signs and indicators – how to spot when something may not be right
- Taking action – what to do and how to report concerns

The videos include examples to help you apply learning in real situations.

Developing your safeguarding practice

Good safeguarding practice relies on confidence, curiosity and working well with others. Taking time to reflect on your role can help you feel more prepared and effective.

You might ask yourself:

- How confident am I in recognising possible signs of abuse or neglect?
- Do I understand how mental capacity and consent affect decisions?
- Do I know what to do and who to contact if I have a concern?
- Am I sharing information appropriately to help keep people safe?
- Am I listening to the adult and respecting their wishes and outcomes?
- Would I feel confident raising concerns or challenging decisions if needed?

Strong safeguarding is about being curious, thinking things through carefully, and taking action when something does not feel right.

Learning from safeguarding adults' reviews

LSAB uses learning from Safeguarding Adults Reviews (SAR) to improve how organisations work together and reduce the risk of harm. These reviews look at cases where things could have been done differently or better.

Common learning themes include:

- The importance of sharing information, communicating clearly, and working in partnership across agencies
- Being professionally curious and not taking things at face value
- Making sound decisions based on a clear understanding of risk
- Escalating concerns when needed
- Keeping the adult at the centre of the process and focusing on what matters to them

This learning helps organisations and professionals to reflect and improve their practice.

Working with communities – Community Engagement Group (CEG)

The Community Engagement Group (CEG) helps connect LSAB with local communities. It includes residents, community representatives and voluntary and community organisations.

The group ensures that safeguarding work is informed by local knowledge and real experiences, and that community voices are heard. It helps make safeguarding messages more accessible and relevant to different communities.

The CEG supports LSAB to:

- Raise awareness of adult safeguarding across communities
- Improve understanding of abuse, neglect and how to report concerns
- Make information clear, accessible and relevant
- Identify barriers that might prevent people from seeking help
- Shape safeguarding priorities based on community insight

A key part of its work is planning and delivering tailored events, workshops and awareness sessions with community groups. These sessions help build knowledge, confidence and understanding so that more people feel able to recognise concerns and take action.

Through this work, the CEG helps to:

- Share safeguarding knowledge beyond professional settings
- Reach people who may not be connected to services
- Support inclusive and culturally informed approaches
- Reinforce the message that safeguarding is everyone's responsibility

Additional free safeguarding adults learning

You can also access useful learning and guidance from national organisations:

- SCIE (Social Care Institute for Excellence) – safeguarding adults e-learning and guidance <https://www.scie.org.uk/e-learning/>
- Ann Craft Trust – specialist safeguarding resources and training <https://www.anncrafttrust.org/>
- Research in Practice – tools, briefings and webinars <https://www.researchinpractice.org.uk/>
- NHS England Safeguarding – national guidance and resources <https://www.england.nhs.uk/safeguarding/>
- Local Government Association (LGA) – resources and learning from Safeguarding Adults Reviews <https://www.local.gov.uk/topics/social-care-health-and-wellbeing>
- Hourglass (Safer Ageing) – resources focused on older people and preventing abuse <https://wearehourglass.org/>

These resources can help you build your knowledge, stay up to date, and strengthen your safeguarding practice.

Making a safeguarding referral in Lambeth

If you are worried that an adult may be at risk of abuse or neglect, it is important to act quickly.

Step 1 – Consider whether this is a safeguarding concern

If there is a risk of abuse or neglect, a safeguarding referral should be made.

Step 2 – Make an online safeguarding referral (recommended) Report your concern using the Lambeth online form for professionals:

<https://www.lambeth.gov.uk/adult-social-care-and-health/safeguarding/professionals-and-careproviders>

This is the quickest and most secure way to report a concern.

Step 3 – Get advice if needed

If you are unsure or cannot complete the form, you can call Adult Social Care on 020 7926 5555 and select the safeguarding option.

Step 4 – Urgent concerns

If there is an immediate risk of harm, call 020 7926 5555 or contact emergency services.

You can also make a referral if the person may need an assessment of their care and support needs.