



Domestic Abuse Resources

Gaia Centre (Refuge)

Who: Anyone affected by gender-based violence (women, men, children, young people).

Services: Advocacy, safety planning, refuge access, legal advice, peer support, Sanctuary Scheme.

Phone: 020 7733 8724 (Mon–Fri, 8am–6pm; out-of-hours until 10pm). **Email:** lambethvawg@refuge.org.uk

Hourglass – Older People

Who: People aged 60+ experiencing abuse.

Services: IDVA support, advocacy, helpline, SMS, email, live chat.

Helpline: 0808 808 8141 (24/7)

Text: 07860 052906

Email: helpline@wearehourglass.org

Respond- Role: Supports people with learning disabilities and autistic individuals who have experienced sexual abuse, trauma, or violence, or who may pose a risk to others.

Phone: 020 7383 0700

Helpline: 0808 808 0700

Email: admin@respond.org.uk

Website: respond.org.uk

IMMEDIATE SAFETY Call 999 if in danger. Non-emergency: **101**. Text Relay: **18000** for emergencies.



Galop – LGBTQ+ Support

Who: LGBTQ+ victims of domestic abuse, sexual violence, hate crime.

Services: Helpline, live chat, advocacy, safety planning.

Phone: 0800 999 5428

Email: help@galop.org.uk

London Friend

Who: LGBTQ+ community (mental health, substance use).

Services: Counselling, Antidote (drug/alcohol support).

Phone: 020 7833 1674

HOUSING & EMERGENCY ACCOMMODATION

Lambeth Housing Advice Service:

Phone: 020 7926 4200 (Mon–Fri, 9am–5pm)

Out-of-hours: 020 7926 1000

Email: housingadvice@lambeth.gov.uk.

NATIONAL HELPLINES

National Domestic Abuse Helpline: 0808 2000 247 (24/7)



Men's Advice Line: 0808 801 0327

Switchboard LGBT+ Helpline: 0300 330 0630

Stonewall Housing: Support for LGBTQ+ housing issues.

Respect Phonenumber: National helpline offering confidential advice and resources for people wanting to change harmful or abusive behaviour; helpline 0808 802 4040 (Mon–Fri, 10am–5pm) and webchat (Mon–Fri, 9am–10am). **Website:** respectphonenumber.org.uk

Drive Project started in Lambeth in August 25 and the Interim DAPP has taken place monthly since October 2025. Links to **Drive Programme** (behaviour change for serial/high-harm perpetrators) and **CIFA** (culturally tailored support). www.driveproject.org.uk

Spires

Women's Space – a safe drop-in for women experiencing domestic violence, exploitation, homelessness, or addiction.

Streetlink Outreach – female-led outreach for vulnerable women, including those impacted by domestic or sexual violence.

Works in partnership with **The Gaia Centre** (Lambeth's gender-based violence hub) for specialist referrals.

SafeLives – Summary with Contact Details (London)

Role: UK charity improving the system response to domestic abuse (training, MARAC best practice, perpetrator programmes like Drive).

Phone (London Office): 020 7922 7891

Email: info@safelives.org.uk

Website: www.safelives.org.uk

Voice Ability - Supports adults affected by domestic abuse **during safeguarding enquiries and Care Act processes**.

Ensures the person's **voice and rights** are heard in meetings and hearings.

Phone: 0300 303 1660 (Mon–Fri, 9 am–5 pm)

Hestia – (London)

Provides **crisis support** and **refuges** for people experiencing domestic abuse across London.

Services include: Refuges in multiple boroughs.

Independent Domestic Violence Advocates (IDVAs) and MARAC support.

Floating support for high-risk individuals in the community.

Bright Sky app, **Safe Spaces scheme**, and **Respond to Abuse Advice Line** for employers.

Phone: 020 7378 3100

Refuge referrals: 0808 169 9975 | refuge.space@hestia.org

Women's Aid - Role: National charity offering support, training, and resources for survivors and professionals.

Phone: 0808 2000 247 (via Refuge's helpline)

Email: info@womensaid.org.uk **Website:** www.womensaid.org.uk

CIFA (Culturally Integrated Family Approach) - Domestic abuse service for racialised, marginalised, and disadvantaged communities (including LGBTQ+), offering culturally grounded interventions across **13 boroughs, including Lambeth**.

Provides a **family and community approach** to domestic abuse, offering specialist suitability assessments and culturally informed interventions. Support is available for **people using abusive behaviours** and for **victims and family members** linked to them. Offers one-to-one behaviour-change programmes, support for **adult-to-parent familial abuse (including sibling abuse)**, LGBTQI+ interventions, and community outreach.

Referrals: CIFA@risemutual.org

Outreach enquiries: Shahla.Ejaz@risemutual.org

Website: risemutual.org



Refuge

Role: UK's largest domestic abuse service provider; runs the National Domestic Abuse Helpline.

Phone: 0808 2000 247 (24/7)

Email: helpline@refuge.org.uk

Website: www.refuge.org.uk

Respect

Role: Works with perpetrators and professionals; runs helplines for men and perpetrators.

Phone: 0808 802 4040 (Respect Phoneline)

Email: info@respect.uk.net **Website:** www.respect.uk.net

ManKind Initiative

Role: Support and signposting for male victims.

Phone: 0808 800 1170

Email: admin@mankind.org.uk **Website:** www.mankind.org.uk

Standing Together

Role: Promotes Coordinated Community Response (CCR) to domestic abuse.

Phone: 020 8748 5717

Email: admin@standingtogether.org.uk

Website: www.standingtogether.org.uk

Women & Girls Network (London)

Role: Supports women and girls affected by gender-based violence.

Phone: 0808 801 0660

Email: advice@wgn.org.uk

Website: www.wgn.org.uk

Stay Safe East

Run by and for disabled survivors of abuse in London.

Phone: 07865 340 122

Email: enquiries@staysafe-east.org.uk

Website: staysafe-east.org.uk

SWSDAS (Support for Survivors with Disabilities)

Disability-specific domestic abuse advocacy, inclusive and accessible.

Website: swsda.org.uk

Disability & Domestic Abuse – Ann Craft Trust

Provides training and guidance to minimise adult abuse.

Phone: 0115 951 5400

Website: anncrafttrust.org

Rosa’s “Disability & Domestic Abuse”

Guidance on abuse dynamics involving disabled survivors.

Website: rosas.org.uk



Forced Marriage Unit (FMU):

Helpline: 020 7008 0151 (Mon–Fri), out-of-hours via Global Response Centre.

Provides advice on legal protection, repatriation, and safety planning.

Karma Nirvana: Honour-based abuse and forced marriage helpline (0800 5999 247).

Freedom Charity: Advocacy and awareness.

Halo Project

National forced marriage & honour-based violence charity.

Phone: 01642 683 045 (Mon–Fri, 9–5)

Website: haloproject.org.uk

Savera UK

National charity tackling honour-based abuse and harmful practices

Offers helpline, one-to-one support, training, and campaigning.

Helpline: 0800 107 0726 (Mon–Fri, 10am–4pm)

General enquiries: 0330 159 2004 (Mon–Fri, 9am–5pm)

Email: info@saverauk.co.uk



Freedom Charity

Supports those affected by forced marriage, honour abuse & harmful practices.

24/7 helpline and PSHE resources

Website: freedomcharity.org.uk

Helpline: 0845 607 0133

IKWRO (Iranian & Kurdish Women's Rights Organisation)

Supports Middle Eastern, North African, Afghan women/girls at risk of honour-related abuse.

– Phone: 020 7920 6460 | Out-of-hours mobiles available

– Email: info@ikwro.org.uk

– Website: ikwro.org.uk.

True Honour

Supports victims of honour-based violence, forced marriage, and FGM.

– Phone: 07480 621711

– Email: contact@truehonour.org.uk

– Website: truehonour.org.uk